# OneUSG Manager Self-Service (MSS) Matrix

### \*Please review tools/contact information below matrix for assistance\*

| Navigation:    | Actions:                     | Reasons:   | Notes to User / Previous Method for Submittal:   | Options within drop-down menu:  |
|----------------|------------------------------|--|--|---|
| "My Team" Tile | Time Management              | Submit Request to Adjust Leave Balances            | -Used to request a leave balance adjustment for your direct report<br>-Previously submitted as an email to payroll   |   |
| "My Team" Tile | Time Management              | Submit Request to Change Time and Absence Approver | -Used to request a change of time and absence approver for your direct report  |   |
| "My Team" Tile | Job and Personal Information | Request Reporting Change                           | -Previously submitted on time approver change form -DO NOT USE -Previously submitted as reports to supervisor change form -Reports To supervisor change should be submitted using the "Manage Positions" tile > Add/Change Position action |   |
| "My Team" Tile | Job and Personal Information | Transfer Employee                                  | -Previously submitted as transfer on ePAR  | -Begin Acting Position<br>-Begin Interim Position<br>-End Acting Position<br>-End Interim Position<br>-Fair Labor Standards Act (FLSA) - HR Use Only<br>-Intra-Institutional Transfer (transfer within UWG)<br>-Reorganization<br>-Transfer to Non-OneUSC Affiliate - HR Use Only   |
| "My Team" Tile | Job and Personal Information | Promote Employee                                   | -Previously submitted as promotion on ePAR   | -Promotion - HR Use Only<br>-Academic Rank  |
| "My Team" Tile | Job and Personal Information | Submit Location Change Request                     | -DO NOT USE  |   |
| "My Team" Tile | Job and Personal Information | Retire Employee                                    | -Previously submitted as a termination/retirement on ePAR  | -Disability Retirement - HR Use Only<br>-Early Retirement - HR Use Only<br>-ERS Retirement - HR Use Only<br>-Normal Retirement  |
| "My Team" Tile | Job and Personal Information | View Employee Personal Info                        |  |   |
| "My Team" Tile | Job and Personal Information | Terminate Employee                                 | -Previously submitted as a termination on ePAR   | - Contract Not Renewed<br>- Death<br>- Elimination of Position<br>- End Semester Appointment<br>- End Summer Faculty Appointment<br>- End of Demand<br>- End of Student Employment<br>- Faculty Not Reappointed<br>- Failure to Return from Leave<br>- Funding/Budget Restrictions - HR Use Only<br>- Grant Funding Ended<br>- Gross Misconduct<br>- No Show<br>- No Work Authorization - NRA<br>- Probationary Period<br>- Rescind Retirement<br>- Resignation<br>- Transfer to Affiliate<br>- Unsatisfactory Performance<br>- Violoation of Rules |
| "My Team" Tile | Job and Personal Information | Submit Demotion Request                            | -Previously not an option on ePAR  | -Voluntary<br>-Involuntary  |
| "My Team" Tile | Compensation                 | View Compensation History                          |  |   |
| "My Team" Tile | Compensation                 | Request Ad Hoc Salary Change                       | -Previously submitted as pay change in ePAR  | - Compression Adjustment - HR Use Only<br>- Equity Adjustment - HR Use Only<br>- In Range Adjustment<br>- Job Reclassification<br>- Market Adjustment - HR Use Only<br>- Merit - HR Use Only  |
| "My Team" Tile | Compensation                 | Submit Supplemental Pay Request                    | -Use this selection to initiate a supplemental pay request for your<br>employees -<br>-MUST ATTACH current supplemental pay form to MSS transaction<br>-Forms can be found at the following link: https://www.westga.<br>edu/hr/forms.php  | -Defined Term<br>-One-Time  |
| "My Team" Tile | Development                  | View Current Team Profiles                         |  |   |
| "My Team" Tile | Development                  | View Team Historical Profiles                      |  |   |
| l              |                              |  |  |   |

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|-------------------------|-------------------------|-------------------------------------|--|---|
| "My Team" Tile          | Forms                   | Submit Security Request             | -Previously submitted to Center for Business Excellence/ITS.<br>-This is to request access or a change in access for an employee in<br>OneUSC.   | - Clone Access<br>- Grant Approver Access<br>- Grant Initiator Access<br>- Grant Practitioner Security<br>- Miscellaneous Request<br>- Terminate Access   |
| "My Team" Tile          | Forms                   | Submit Manager Self Service Request | -DO NOT USE  |   |
| "Manage Positions" Tile | Add/Change Position     | Add New or Change Existing Position | -Use this selection to request a reports to supervisor change, a new<br>position number, to change attributes for a current position number, or<br>update a job description<br>-This was previously submitted as a reports to supervisor change form or a<br>request to modify a position/create a position in PeopleAdmin | -Contract Change<br>-Department Change<br>-Fair Labor Standards Act (FLSA) - HR Use Only<br>-FTE (full-time equivalent)<br>-Position Inactivated<br>-Job Re-Classification<br>-Reports To Update<br>-New Fiscal Year - HR Use Only<br>-Position Reactivated<br>-Title Change<br>-Position Data Update - HR Use Only |
| "Manage Positions" Tile | Change Position Funding | Change Position Funding             | -DO NOT USE<br>-Budget Services Use Only<br>-Use current internal budget amendment process to change funding for a<br>position   |   |

### To Access OneUSG:

To Access All Job Aids Within the USG ServiceNow Knowledge Base:

For assistance in determining the correct action or reason coding, please contact your assigned HR Talent Management business partner:

For additional assistance, please email:

https://oneusgconnect.usg.edu/

https://usg.service-now.com/usgsp

https://www.westga.edu/hr/faculty-staff.php

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